

Polycom | Equipment Overview

There are two models of Polycom equipment deployed at eCare partnering facilities.

HDX Series



Group 500



Below are the remotes for the two Polycom systems and the TV monitor. Please note the TV monitor remote may vary depending on the TV model.

HDX
Series
Remote



Group
Series
Remote



TV
Monitor
Remote



We ask that these remotes are not kept in the patient room with the equipment as usage can result in changing system settings fixed during the implementation process, such as volume, picture and camera control. Please store separately away from the rooms, and label "Use only when requested by Avel eCare."

Experience has taught us that if a patient entertainment TV monitor is located near the eCare TV monitor, the remote for the entertainment TV may also change the eCare TV monitor. This will be tested during implementation and the eCare TV monitor will be adjusted accordingly.

Please contact the eCare Emergency team using the red box to resolve issues or coordinate changes.