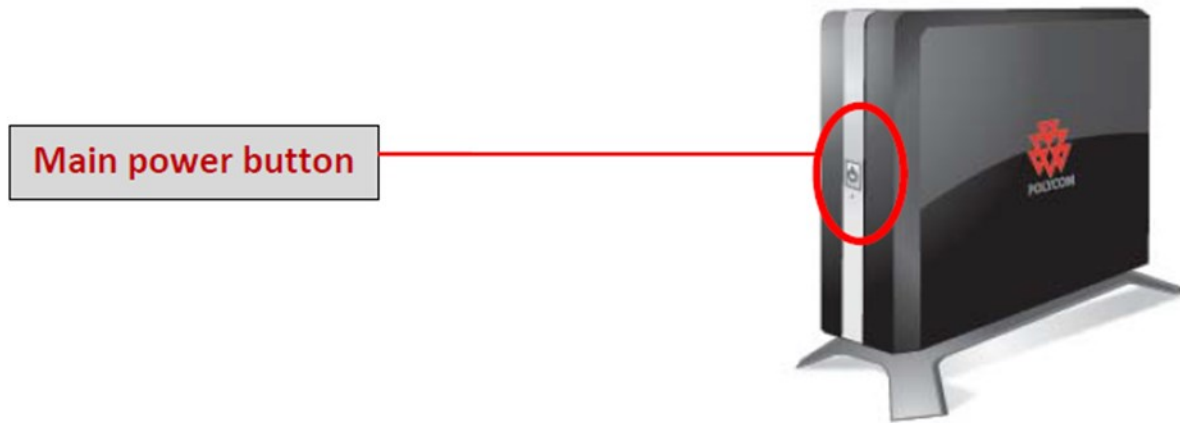


Polycom | Hard Reboot

HDX Series



- Locate the main power button on the codec
- Hold the power button until the blue or orange light around the button goes out
- Wait for 15 seconds and press the button again
- The reboot process will take several minutes and is complete when your TV monitor displays an IP address

Group 500



- Locate the main power touch screen on the front of the codec
- Hold your finger on the power icon until the blue light goes out
- Wait for 15 seconds and press the button again
- The reboot process will take several minutes and is complete when your monitor displays an IP address