Admission Process to Unit

Bedside team notifies eCare of pending admission. Note: eCare monitors patients 14 years of age and older, if <18 years old must weigh minimum of 100 lbs.

Patient Name
Diagnosis
Room Number
Admitting Physician
Admission Source: ER, OR, Direct Admit, Transfer

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Bedside team enters patient ID into central monitoring station or cardiac monitor; account/medical record/visit number including all letters and zeros

→ eCare team enters patient information and data into software, including matching account number

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Patient arrives to unit and is assessed per local protocol

→ Doctor-2-Doctor Communication

Attending physician and eCare physician

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Bedside team notifies eCare within 15 minutes of patient arrival via the eLert button, and educates patient and family of technology

→ Nurse-2-Nurse Communication

Brief report and alert eCare to immediate needs or concerns

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eCare assesses patient via video within 30 minutes of arrival and reviews role in care with patient and family