

TytoCare | Equipment Cleaning, Reference Materials & Disposables Ordering

Avel eCare has deployed the TytoCare platform with partnering facilities, instructions for cleaning the equipment are as follows.

- **Cleaning the Physical Cart**

- a. Always disconnect the system from power before cleaning or servicing.
- b. Do not spray liquids directly onto the cart when cleaning.
- c. Standard hospital grade cleaning wipes used for medical equipment can be used on the cart. Allow the unit time to dry prior to powering up.

- **Cleaning the TytoCare Device, Peripherals & Case**

- a. Please hold device & peripherals securely while cleaning.
- b. Remove dust from the lens using a dry soft micro fiber cloth using light pressure.
- c. All exterior surfaces of the TytoCare peripherals, excluding the iPad, used for patient care are required to be disinfected after each use and can be wiped down using germicidal wipes. Avel eCare recommends standard hospital grade cleaning wipes.

- **Cleaning the iPad**

- a. Remove dust from the screen with a dry soft micro fiber cloth using light pressure.
- b. Using LCD/Screen cleaning wipes, gently remove oil, fingerprints, and grime from the screen surface working from the center outward.
- c. In the event the iPad comes into contact with a contaminant, standard 70% Isopropyl Alcohol Wipes can be used in place of LCD/Screen Cleaning wipes.

TytoCare Additional Reference Material

eCare developed a condensed version of information within this guide. For additional information please access TytoPro's knowledgebase located at the following link: <https://support.tytocare/knowledgebase> and select the TytoPro link. In-depth support in the following categories is available: Getting Started, Performing a Visit, Troubleshooting, Product Guides, and FAQs.

| Knowledge Base - Home |
|------------------------------|
| TytoHome |
| TytoPro |
| TytoClinic |

TytoCare Disposables Ordering

Direct ordering of TytoCare disposables (ear speculas and tongue depressor blades) can be completed through the portal: <https://shop.tytocare.com/accessories.html>. Please note, a new customer account is required for first time orders.