

Avel eCare Senior Care

When to Call Avel eCare Senior Care:



Any Clinical Questions



Medication Questions



Support During Medical Emergencies



Change in Condition Concerns



Assessment of Resident Over Video



Phone Consults With Provider or Nurse



Address Urgent Lab Results



Provide Staff Education

Additional Reasons to Call:

- Gastrointestinal Changes
- Acute Hyper or Hypoglycemia
- Changes in Mental Status
- Increased Behaviors
- Threat to Self or Staff
- Acute Weight Change
- Signs or Symptoms of Infection
- Medication Errors
- Changes in Vital Signs
- Abdominal Pain
- Rash/Skin Lesions
- Any Concerns About a Resident
- Fall Assessments
- Shortness of Breath
- Pain Management
- Urinary Changes
- Skin Concerns
- Family Requests for Urgent Needs