AVEL eCare | BEHAVIORAL HEALTH

Activation Workflow | Medical Inpatient

Call
844-250-7302

↓

State:
Caller Name
City & State
Facility Name
Medical Inpatient Unit

↓

State:
Type of Request

→ **Camera Check:**
Room/Equipment Name

↓

Patient Request:
Patient Name with Correct Spelling
Patient Age & DOB
Bedside Provider and/or Primary Nurse Name
Call Back Phone Number
Interpreter Services Request, if applicable
Room/Equipment Name for Video Activation

↓

Patient Report State:
1. What is the reason for the request
2. What is the patient diagnosis
3. What are the areas of concern for the patient
4. Pregnancy status
5. List of psychiatric medications and/or known changes to medications
6. Lab results initiated/completed/abnormal
7. Screening tool results, if applicable