

Scope of Service Guideline

Purpose

The purpose of this guideline is to provide an overview of the Avel eCare Respiratory Therapy scope of service. This guide can be used to assist our partnering facility in appropriate utilization of the telehealth system.

Standard

The Avel Respiratory Therapy team consists of Registered Respiratory Therapists providing treatment to patients across the age spectrum. Avel can be consulted for all respiratory therapy needs in an advise and assist capacity. Support is available upon request of the bedside Provider, Nurse or Respiratory Therapist and may include direct to patient encounters, peer-to-peer consultations and assistance with respiratory equipment. Eligible patients may be located in any unit of the facility.

Scope

Consulting services for Avel Respiratory Therapy is available on-demand 24/7/365 and include, but are not limited to, the following:

- Respiratory Therapy advisement and recommendations
- Assistance with all methods of oxygen delivery
- New intubations, ventilator weaning and extubations
- Inhaled medication management and education
- Medication and treatment de-escalation recommendations
- Admission Review: Upon request of bedside provider, Avel Respiratory Therapy offers peer-to-peer support in assisting with patient admission including review of patient status, video assessment of patient post admission, adherence to standard of care, and treatment or diagnostic order recommendations.
- Respiratory equipment setup and troubleshooting
- Vent management and setup, episodic management and support
- Non-invasive ventilator set-up and management, episodic management and support
- Respiratory Therapy education
- Collaborative care with bedside Respiratory Therapist

EHR Access & Consult Documentation Responsibilities

- Avel Respiratory Therapy will complete Consult Documentation on each patient encounter.
- Avel Respiratory Therapy functions in an advise and assist role, therefore order entry is completed by the bedside provider and/or per local protocol.
- Avel Respiratory Therapy has access to the local facility EHR for patient chart review and radiology image viewing. Avel does not continuously monitor patients and relies on the expertise of the bedside team to report relevant patient history, reported lab results, etc.
- Avel Respiratory Therapy completes Consult Documentation within proprietary software which is then shared via eFax to a designated local fax machine. The documentation is processed via local policy by scanning into the EHR.
- Avel Respiratory Therapy does not maintain a legal patient record, this remains within the local facility EHR.