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Owner Andrea Darr: Vice President and General Manager, Pharmacy Servi  
Area Pharmacy

## Pharmacy Competency

### PURPOSE

To outline the minimum required competencies of pharmacists working in Avel eCare Pharmacy.

### SCOPE

This Pharmacy Competency policy applies to Avel eCare, LLC.

### POLICY

1. The pharmacists will comply with the Avel eCare Competency Policy and demonstrate competency on an annual basis. Documentation of competency will be submitted by the employee as content is completed. Content areas are identified below:
  - a. Clinical Skills
  - b. Order Management software
  - c. Customer Service
  - d. All eCare Pharmacy policies and procedures
  - e. Clinical intervention and monitoring
2. Competency will be evaluated in a timely manner as submitted by employee in accordance with the eCare Competency Policy.
3. The Pharmacy Manager will coordinate and evaluate competency and maintain documentation of such in the employee's personnel file.

### RELATED DOCUMENTS

None

# DEFINITIONS

None

# REFERENCES

None

*This policy was developed as a guide for the delivery of telehealth services and is not intended to define the standard of care. This policy should be used as a guide for the delivery of service, although originating site or Avel eCare personnel may deviate from this guide to provide appropriate individualized care and treatment for each patient.*

## Approval Signatures

Step Description	Approver	Date
Policy Owner	Andrea Darr: Vice President and General Manager, Pharmacy Servi	08/2023
Manager Approval	Jeremy Mueller: Pharmacy Manager	08/2023
Manager Approval	Cari Davis: Pharmacy Manager	07/2023