Psychiatric Inpatient | Provider and Staff Roles & Responsibilities

Task	Local Team RN & Provider	eCare Team RN & Provider
Nurse to eCare Provider Consult	• Enter order for eCare telemedicine consult • Request eCare consult by phone • Provider patient report • Collaborative call with eCare Provider	• eCare Provider to review patient report • Nurse to eCare Provider consult complete • *Initiate video activation if deemed appropriate
Provider to Provider Consult	• Enter order for eCare telemedicine consult • Request eCare consult by phone • Collaborative call with eCare Provider • Enter orders if applicable	• eCare Provider to review patient report • Bedside Provider to eCare Provider consult initiated • *Initiate video activation if deemed appropriate • eCare Provider complete consultation with Bedside Provider
Documentation	• Confirm medical record is accurate and complete	• eCare Provider to complete consult documentation and enter orders as applicable

Patient Video Encounter
Note: Video assessment is rare; eCare Provider to activate when deemed appropriate

*Patient Readiness (if requested by eCare Provider)	• Bedside Staff to complete readiness of telemedicine equipment • Bedside Staff to complete patient readiness for consult • Bedside Staff to assist with troubleshooting when applicable	• eCare Staff connects to telemedicine equipment • eCare Staff to assist with troubleshooting when applicable
*Patient Consult	• Bedside Staff to assist with telemedicine equipment • Bedside Staff to monitor patient safety and assist with patient consult if needed	• eCare Provider connects to telemedicine equipment for patient consult
Medical Management	• If a patient becomes unstable or requires medical attention, beside staff to follow internal protocol for contacting appropriate provider ex: Internal Medicine, Hospitalist • eCare Provider can support patient with comfort medications upon request	

Physician Order Entry & Consult Notes

Avel eCare Behavioral Health Providers have full read/write access to the local EHR to promote collaborative patient care. Avel Providers will enter a consult note in Avel documentation platform and will interface directly to site Electronic Health Record (EHR). The Avel note will display as a report in the local EHR. Orders for Admission and BH cares to include medication management and labs when applicable.

Discharge Order & Summary

Discharge orders remain the responsibility of the bedside Provider.