

WebSide Connect Activation

Application Purpose: Electronic Request for patient support by clicking Weside Connect application icon for video activation and consult with a provider.

1. User will launch purple WebSide Connect icon located on the tablet home page. User to enter Username and Password, click 'Sign in'.



2. Select applicable page request.

Code Blue Emergency: Urgent request for immediate support
 TeleHealth Solution Page Request: Standard support



3. User to enter site contact Information.

- a. **(555) 555-5555**
- b. Is the number above correct?*

Yes No

Please Enter The Phone Number To Reach You

- c. Are You Reached By Specific Extension or Dial by Directory?*

Yes No

Please Enter The Extension To Reach You

- d. Nurse/Medical Team Member *

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- Enter patient demographic Information and reason for the request. Click 'Submit physician request'.

Patients First Name * Patients Last Name *

Please enter the name of the PCP responsible for the patients care
Please confirm with your admin staff if this a mandatory requirement to enter

Patients Date Of Birth (Optional)

Severity of Patients Condition (choose only one option):

Notification (fall, skin tear, refusing medications, etc) Follow Up
 General Change In Condition
 Labs/Results/Diagnostics New Admission

Please let us know of any information that will aid in helping us treat the Patient

Patients Symptoms (Choose all that apply)

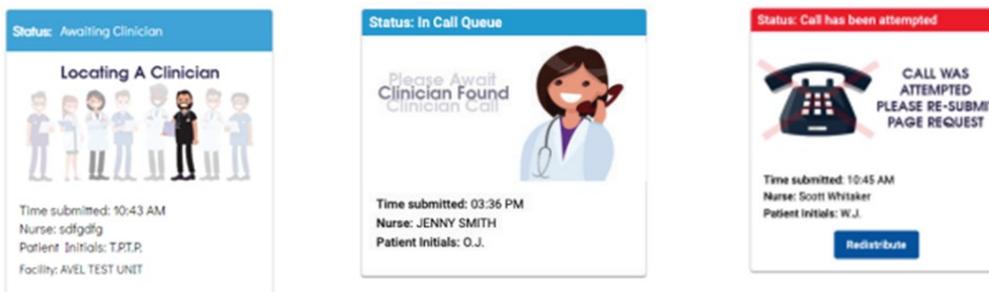
Abdominal pain Blood in stool Chest pain
 Gastrol Intestinal issues Fever Nausea or vomiting
 Skin rashes Urinary problems Difficulty breathing
 Other

Submit physician request

- User to navigate to 'Nurse Dashboard' page status.

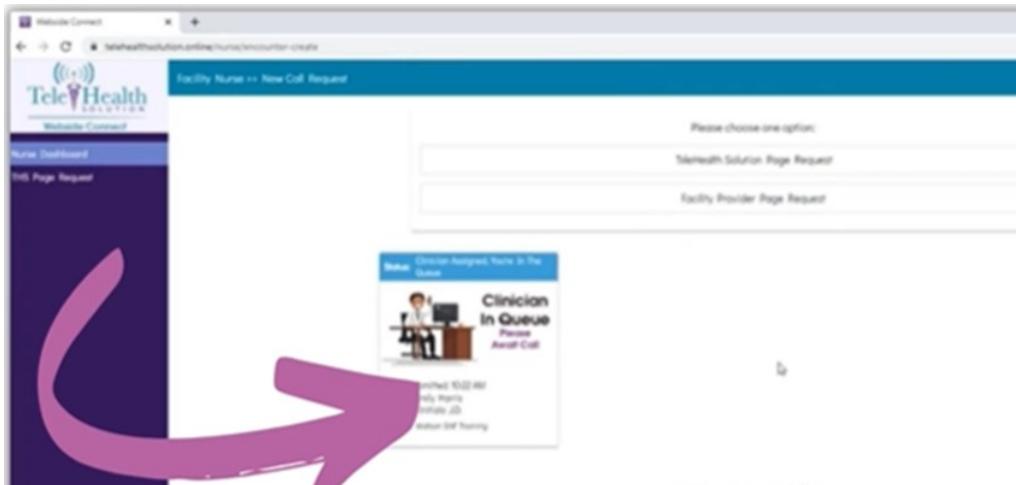


- User will see the following status while remaining in the queue, until provider activation.

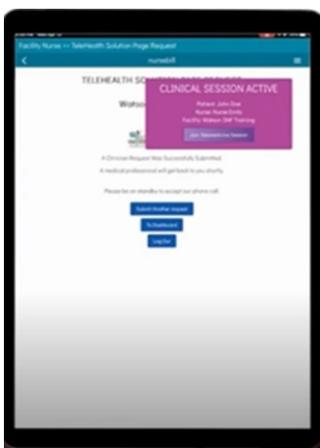


WebSide Connect Activation & Provider Video Encounter

- Once a provider is assigned, the feature will update to Clinician in Queue.



- The tablet will ring when provider is completing video activation. The user will 'Accept' call for full video activation.



- After User accepts the call from the provider the status will update to 'Session in Progress'.

