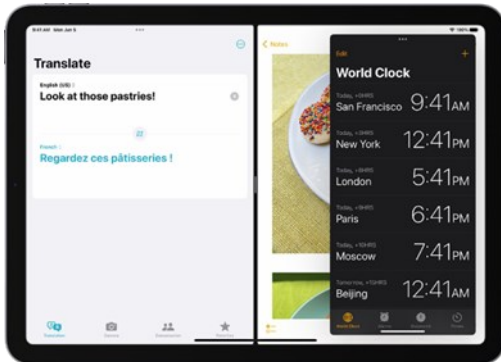


iPad | How to Close an Application

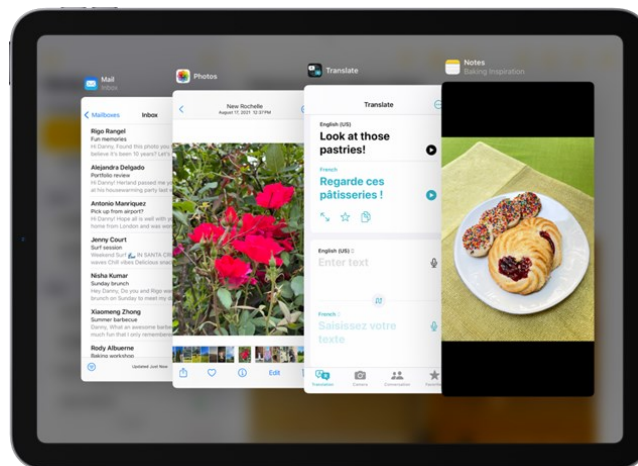
eCare recommends after every video encounter activation is complete, the user will close the open application in its entirety.

iPad without Home Button:

1. User will swipe their finger from the bottom of the iPad (gray bar) towards the center of the screen.



2. The open applications will cascade into a smaller window displayed on the iPad. User will touch the application and swipe up to 'close the application.'

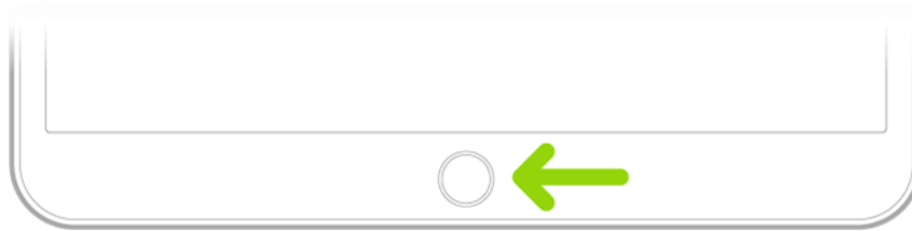


3. To confirm the application is completely closed, repeat step 1.
 - a. If the minimized application does not appear then the application was closed appropriately.
 - b. If the minimized application does appear repeat step 2.

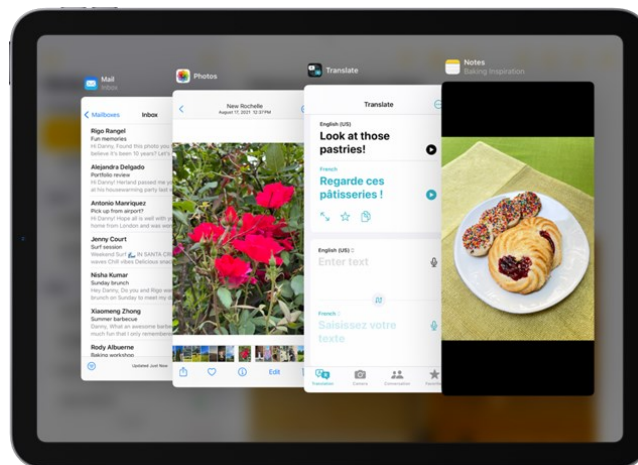
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iPad with Home Button:

1. User will double click the Home button. The open applications will be minimized on the screen.



2. User will touch the application and swipe up to 'close the application.'



3. Double-click the Home button again to see if the minimized application is displayed.
 - a. If the minimized application does not appear then the application was closed appropriately.
 - b. If the minimized application does appear repeat step 2.