

Scope of Service Guidelines | Emergency Department Flex

Avel eCare Behavioral Health's multidisciplinary team offers seamless integration in the local Emergency Department setting, aiding with working diagnosis, treatment, and discharge planning.

- On camera assessment and evaluation of patient for presenting symptomology, safety, and severity of patient illness using evidence-based assessment tools.
- Determine the condition of the patient – chemical abuse, depression, anxiety, suicidal ideation, etc.
- When psychiatry is activated, a collaborative call with the local provider and Avel eCare's psychiatrist to discuss recommended level of care, medications, and disposition planning. When nursing only activated, a collaborative call with the local provider to provide assessment findings.
- Patient education such as verbal safety plan and means counseling for patients that will be discharged from the emergency department
- Assistance locating an admitting facility if no beds are available at the local facility
- Provider-to-provider consultation for other behavioral health related needs
- No age exclusions for patients in the Emergency Department