

Psychiatric Inpatient | Provider and Staff Roles & Responsibilities

Task	Local Team RN & Provider	Avel eCare Team RN & Provider
Nurse to Avel eCare Provider Consult	<ul style="list-style-type: none"> Enter order for Avel eCare telemedicine consult Request Avel eCare consult by phone Provider patient report Collaborative call with Avel eCare Provider 	<ul style="list-style-type: none"> Avel eCare Provider to review patient report Nurse to Avel eCare Provider consult complete *Initiate video activation if deemed appropriate
Provider to Provider Consult	<ul style="list-style-type: none"> Enter order for Avel eCare telemedicine consult Request Avel eCare consult by phone Collaborative call with Avel eCare Provider Enter orders if applicable 	<ul style="list-style-type: none"> Avel eCare Provider to review patient report Bedside Provider to Avel eCare Provider consult initiated *Initiate video activation if deemed appropriate Avel eCare Provider complete consultation with Bedside Provider
Documentation	<ul style="list-style-type: none"> Confirm medical record is accurate and complete 	<ul style="list-style-type: none"> Avel eCare Provider to complete consult documentation and enter orders as applicable

Patient Video Encounter

Note: Video assessment is rare; Avel eCare Provider to activate when deemed appropriate

*Patient Readiness (if requested by Avel eCare Provider)	<ul style="list-style-type: none"> Bedside Staff to complete readiness of telemedicine equipment Bedside Staff to complete patient readiness for consult Bedside Staff to assist with troubleshooting when applicable 	<ul style="list-style-type: none"> Avel eCare Staff connects to telemedicine equipment Avel eCare Staff to assist with troubleshooting when applicable
*Patient Consult	<ul style="list-style-type: none"> Bedside Staff to assist with telemedicine equipment Bedside Staff to monitor patient safety and assist with patient consult if needed 	<ul style="list-style-type: none"> Avel eCare Provider connects to telemedicine equipment for patient consult

Medical Management	<ul style="list-style-type: none"> If a patient becomes unstable or requires medical attention, bedside staff to follow internal protocol for contacting appropriate provider ex: Internal Medicine, Hospitalist Avel eCare Provider can support patient with comfort medications upon request
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Physician Order Entry & Consult Notes

Avel eCare Behavioral Health Providers have full read/write access to the local EHR to promote collaborative patient care. Avel Providers will enter a consult note in Avel documentation platform and will interface directly to site Electronic Health Record (EHR). The Avel note will display as a report in the local EHR. Orders for Admission and BH cares to include medication management and labs when applicable.

Discharge Order & Summary

Discharge orders remain the responsibility of the bedside Provider.