

Polycom | Cleaning Instructions

Avel eCare has deployed two models of Polycom equipment as shown below, the cleaning instructions are applicable for both models.

HDX Series



Group Series



- **Cleaning the codec and camera outer shell**

- Always disconnect the system from power before cleaning and servicing.
- Do not spray liquids directly onto the system when cleaning. Always apply the liquid to a soft static free cloth.
- Do not immerse the system in any liquid or place any liquid on the system.
- Do not use any cleaner that can cause harm to copper or other items that could be part of the unit.
- Use cleaning ingredients approved for use on medical equipment, applying to a lightly damp cloth. Allow the unit time to dry prior to powering up.

- **Cleaning the camera lens**

- Securely hold the camera while cleaning the lens.
- Remove dust and dirt from the lens using a dry soft micro fiber cloth.
- Apply a few drops of lens cleaning solution to the soft micro fiber cloth.
- Using a circular motion, gently remove oil, fingerprints, and grime from the lens surface working from the center outward.

- **Cleaning the TV monitor**

- Always disconnect the TV monitor from power before cleaning and servicing.
- Remove dust and dirt from the screen using a dry soft micro fiber cloth with light pressure.
- Repeat step (b) above using a damp soft micro fiber cloth with light pressure.
- For stubborn marks, use a mixture of 1 part dish soap to 100 parts water on a soft micro fiber cloth using light pressure. Do not spray liquid directly on the screen.