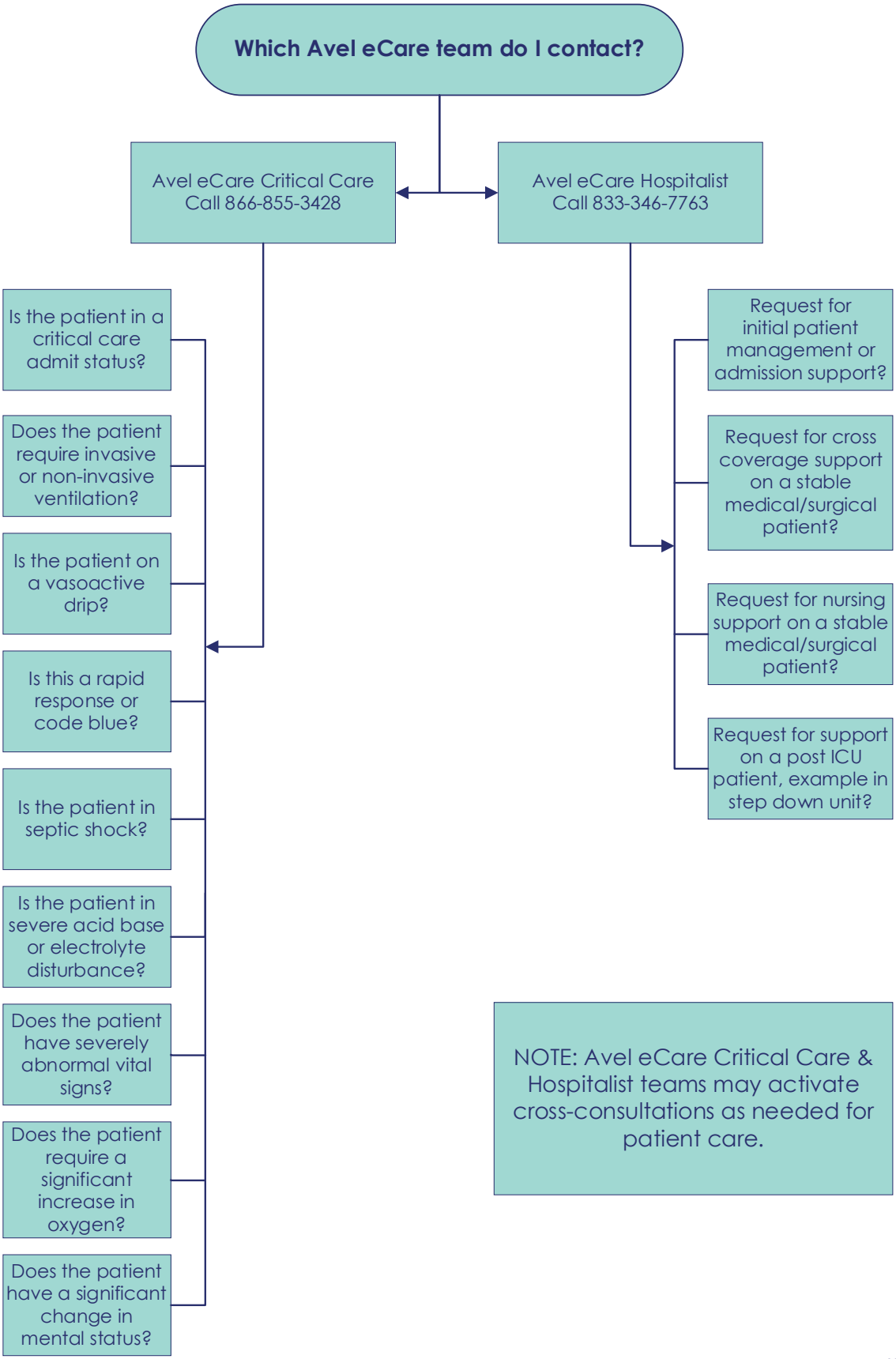Decision Guide for Support Activation