

## Provider Roles & Responsibilities

Service Unit Provider	Avel eCare Specialist
<ul style="list-style-type: none"> <li>Independently determine type of specialty care for patient needs.</li> <li>Submit request for Specialty Consult in EHR.</li> <li>Review Specialty Consult note and recommendation; Additional-Signer.</li> <li>Review critical diagnostics and collaborate with Specialist, as needed.</li> <li>Develop and update patient's plan of care.</li> <li>Collaborate with PRC point of contact to submit PRC request, if applicable.</li> </ul>	<ul style="list-style-type: none"> <li>Conduct patient consult via video encounter.</li> <li>Complete exam with use of peripherals, if applicable.</li> <li>Document directly in Facility EHR.</li> <li>Confirm screening tool score documentation for BH encounters.</li> <li>Order labs, diagnostics, and medications within EHR.</li> <li>Assist with medication management.</li> <li>Provide recommendations on patient plan of care.</li> <li>Provide patient education.</li> <li>Complete verbal and written discharge instructions at end of consult.</li> <li>Complete Specialty Clinic Consult note in Facility EHR within 24 hours.</li> <li>Provide Physician-to-Physician guidance, upon request.</li> </ul>