

Scope of Service Guideline | Medical Inpatient

Avel eCare Behavioral Health will collaborate with providers in medical inpatient units by extending access to Avel eCare psychiatry on-demand 24/7.

- Expertise on behavioral health concerns for patients 16 years and above.
- Peer-to-peer consultation is utilized when a patient's treating physician or other qualified healthcare professional requests the opinion and/or treatment advice of the Avel eCare psychiatrist.
- Assistance with decision making on medical patients with an underlying behavioral health diagnosis to assist with the management of the patient's care.
- Collaborative call between the local provider and the Avel eCare psychiatrist, with the availability of two-way audio/visual consults with patients per the discretion of the psychiatrist and local provider.