

Emergent Assessment & Disposition Planning Workflow

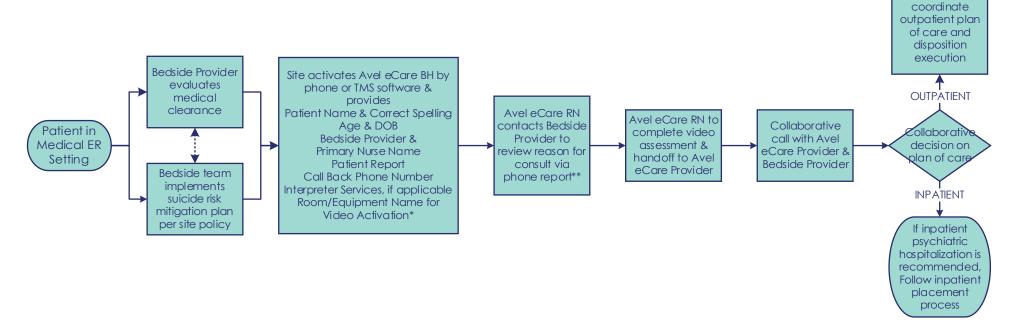
Avel eCare Behavioral Health Direct Line: 1-844-250-7302

Patient Location: Emergency Department

Bedside Requirements:

• SBAR

• Equipment for video encounter



- * If Avel does not have access to the EMR, the site is requested to fax relevant patient information to 605-910-0573. Please include, if available, the following: ER provider notes, laboratory results, vital signs, current medication list, and documentation from RN Triage, Social Work, or Crisis Team.
- ** The phone report should include the following information: the individual who brought the patient to the Emergency Department, time of arrival, presenting problems and/or primary complaints, known psychiatric history (including diagnoses), history of inpatient and/or current or past outpatient psychiatric treatment, current psychiatric medications and any recent changes, laboratory tests initiated and/or completed, known psychosocial stressors, and current hold status.

Bedside team to