

## EMTALA Process

### Prior to Contacting Avel:

- Bedside provider identifies the patient requires transfer to a higher level of care.
- Bedside team will find an accepting provider with a bed assignment prior to calling Avel for physician approval.
- Thoroughly complete the EMTALA form.

### Contacting Avel:

- Call Avel on the phone to provide report to an Avel physician. At Avel physician's discretion, it may be requested to see the patient on the camera to ask further questions or discuss further work-up.
- Immediately after the phone call, please fax the completed EMTALA form to Avel for prompt signature by Avel physician and to ensure timely turnaround.

### After Contacting Avel:

- If after 30 minutes, Avel staff have not received the completed EMTALA form, a team member will call to request the form be faxed.



**Avel Phone Number:** 877-283-7237



**Avel Fax Number:** 605-606-0431