AVEL eCare | HOSPITALIST

Roles & Responsibilities—Consultative Only Service

	Local Responsibility	Avel eCare Responsibility
Consultation for Initial Patient Management		
Decision to Admit	Determine if appropriate level of care and timely internal resources are available at local facility.	Assist with determining if local care is appropriate based on anticipated hospital course.
Admission Type	Follow local process for determination of OBV vs inpatient status and placement in Med Surg or ICU/Critical Care.	Available to discuss and advise based on current clinical information.
Admission Orders	Local team to enter Admit & Transition Orders per standard protocol to include Code Status, Diet, Vitals and Admit Order to the local attending provider.	Verify orders upon patient arrival to medical unit. Place orders for ongoing management of admitting diagnosis and comorbidities. Therapy orders per request.
Transition to Medical Unit	Communicate estimated arrival time of patient to medical unit. Notify Avel eCare upon arrival to medical unit.	Address immediate patient needs and coordinate time for video evaluation with local nursing.
Patient Evaluation	Local nursing to assist with patient education on telemedicine and facilitate exam with video equipment.	Avel eCare nursing to provide assistance with education or troubleshooting equipment. Avel eCare Hospitalist to interview and evaluate patient.
Documentation	H&P remains the responsibility of the local provider as the attending physician.	Avel eCare Hospitalist will enter a Consultation Note after patient encounter is complete.
Home Medication Review	Final verification and medication reconciliation per local team.	Ad-hoc per essential needs for interim management of chronic conditions.
Consult for Review of Care by Local Provider		
Daily Rounding	Local provider maintains responsibility for daily rounding, documentation and management of patient. Local provider may request Avel eCare consult at any point.	Available for peer-to-peer consultation with local provider during the hospital stay.
Urgent Care of Patient		
After Hours Transfer Support on Admitted Patient	Local team to contact Avel eCare if advice and assistance is requested regarding the need to transfer. Local nursing to inform Avel eCare to contact local provider when appropriate per local request.	Upon request, Avel eCare will contact receiving facility, obtain a receiving physician and sign EMTALA form. Avel eCare Hospitalist will enter a Progress Note on events precipitating transfer. Nursing available to collaborate on transfer arrangements.
Rapid Response or Code Blue	Local team, including designated provider, to respond to rapid response and code blue events 24/7 per local policy.	Avel eCare Hospitalist can be integrated alongside local provider to advise in patient management.
Change in Patient Status requiring Acute Elevation or Internal Transfer to Local ICU	During daytime hours, notify local rounding provider who may choose to contact Avel eCare for consultation. During overnight hours, local team to contact Avel eCare to coordinate video activation. Local facility to maintain designated on-call provider for beside care per Avel eCare discretion.	Avel eCare Hospitalist to evaluate urgently via video and provide management. Avel eCare Hospitalist can provide some critical care and may request local provider based on evaluation or ongoing patient needs.

Roles & Responsibilities—Consultative Only Service

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Non-Urgent Care of Patient		
Daytime Transfer Support on Admitted Patient	Transfer during daytime hours are most effectively facilitated by rounding provider. Local provider to Avel eCare provider request for advice and assistance on need to transfer.	Available for peer-to-peer consultation with local provider based on anticipated hospital course.
After Hours Cross Cover & Sign-Out	Contact Avel eCare with sign-out for pending labs or results to be managed overnight, when a patient has anticipated issues or requires further stabilization.	Address unanticipated issues referencing patient data and EHR notes. Avel eCare Hospitalist will enter a Progress Note on all clinically significant patient encounters.
Discharge Orders & Summaries	Discharge orders and summaries are the responsibility of the local provider as the attending physician.	Avel eCare Hospitalist will enter a Progress Note of relevant events managed prior to discharge.
Advance Practice Provider Supervision		
Local Facility APP	Local physician to maintain clinical supervision of staffed APP per local policy, including cosigning of orders, notes, etc.	Avel eCare Hospitalist to provide consultation support to local providers
Avel eCare APP	Collaborate with Avel eCare's multidisciplinary team to support patient care.	Supervised by Avel eCare Hospitalist physician. Collaborates with Avel eCare Hospitalist, assists with triage, cross cover and throughout of patient encounters.
Video & EHR Troubleshooting Support		
Video Connectivity	Local team to maintain facility wireless access and password management.	Avel eCare Hospitalist to provide equipment troubleshooting support.
EHR Access	Local team to provide on-demand user access troubleshooting per local policy.	Avel eCare Hospitalist to manage individual user credentials and access.

Roles & Responsibilities—Full Hospitalist Service

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Consultation for Initial Patient Management		
Decision to Admit	Determine if appropriate level of care and timely internal resources are available at local facility.	Assist with determining if local care is appropriate based on anticipated hospital course.
Admission Type	Follow local process for determination of OBV vs inpatient status and placement in Med Surg or ICU/Critical Care.	Available to discuss and advise based on current clinical information.
Admission Orders	Local team to contact Avel with request for patient admission	If request for Avel to admit as the attending, Avel will enter Admit & Transition Orders to include Code Status, Diet, Vitals and Admit Order. Place orders for ongoing management of admitting diagnosis and comorbidities. Therapy orders per request.
Transition to Medical Unit	Communicate estimated arrival time of patient to medical unit. Notify Avel eCare upon arrival to medical unit.	Address immediate patient needs and coordinate time for video evaluation with local nursing.
Patient Evaluation	Local nursing to assist with patient education on telemedicine and facilitate exam with video equipment.	Avel eCare nursing to provide assistance with education or troubleshooting equipment. Avel eCare Hospitalist to interview and evaluate patient.
Documentation	Local team to communicate to Avel to complete full admission	When attending, Avel physician will complete full History and Physical.
Home Medication Review	Final verification and medication reconciliation per local team.	Ad-hoc per essential needs for interim management of chronic conditions.
Consult for Review of Care by Local Provider		
Daily Rounding	Local provider maintains responsibility for daily rounding, documentation and management of patient. Local provider may request Avel eCare consult at any point.	Available for peer-to-peer consultation with local provider during the hospital stay.
Daily Rounding with <u>contracted</u> Co-Rounding	Local team to fax patient list requiring rounding prior to 7am CST. Co-Rounding with local provider to occur.	Following the receipt of rounding list, Avel physician to contact local site provider to discuss patient. Video consultation to occur
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