

EMTALA Process

Prior to Contacting Avel eCare Emergency

- Bedside provider identifies that a patient requires transfer to a higher level of care.
- Bedside team finds an accepting provider with a bed assignment.
- Bedside team thoroughly completes the EMTALA form.

Contacting Avel

- Bedside provider calls Avel eCare Emergency on the phone to provide report to an Avel eCare Emergency physician. At Avel eCare physician's discretion, it may be requested to see the patient on the camera to ask further questions or discuss further work-up.
- Bedside team faxes the completed EMTALA form to Avel eCare Emergency immediately following the phone call to obtain the Avel eCare physician's prompt signature and ensure a timely turnaround.

After Contacting Avel

- If the completed EMTALA form has not been received within 30 minutes, an Avel eCare Emergency team member will call to request that it be faxed.



Avel Phone Number: 877-283-7237



Avel Fax Number: 605-606-0431