
Scope of Service Guideline | Medical Inpatient

Avel eCare Behavioral Health will collaborate with providers in medical inpatient units by extending access to Avel eCare psychiatry on-demand 24/7.

- Expertise on behavioral health concerns for patients 16 years and above.
- Peer-to-peer consultation is utilized when a patient's treating physician or other qualified healthcare professional requests the opinion and/or treatment advice of the Avel eCare psychiatrist.
- Assistance with decision making on medical patients with an underlying behavioral health diagnosis to assist with the management of the patient's care including disposition recommendations, medication issues, and capacity for specific medical questions.
- Collaborative call between the local provider and the Avel eCare psychiatrist, with the availability of two-way audio/visual consults with patients per the discretion of the psychiatrist and local provider.