

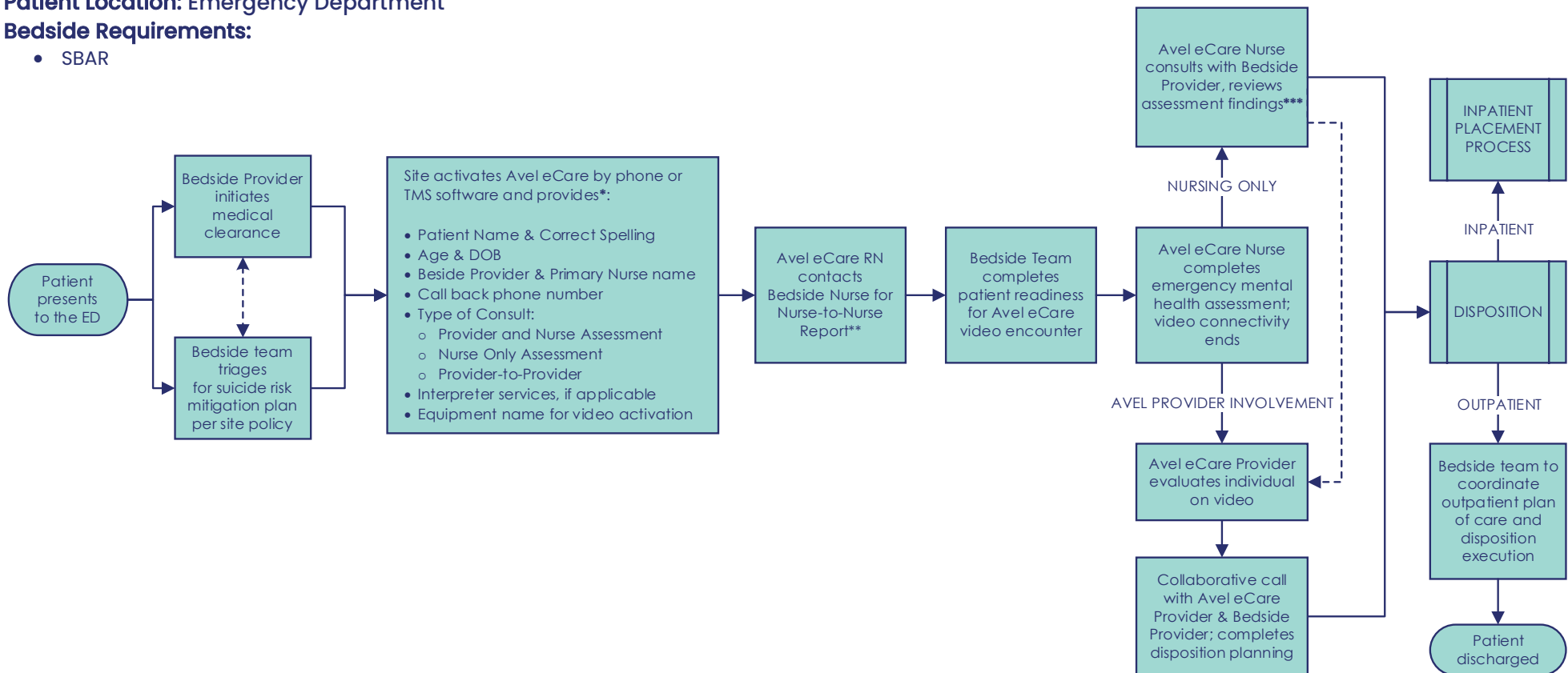
## Emergent Assessment & Disposition Planning Workflow | Emergency Department Flex

**Avel eCare Direct Line:** 1-844-250-7302

**Patient Location:** Emergency Department

**Bedside Requirements:**

- SBAR



**\* If Avel does not have access to the EMR, the site is requested to fax relevant patient information to 605-910-0573.** Please include, if available, the following: ER provider notes, laboratory results, vital signs, current medication list, and documentation from RN Triage, Social Work, or Crisis Team.

**\*\*** The phone report should include the following information: The individual who brought the patient to the Emergency Department, time of arrival, presenting problems and/or primary complaints, known psychiatric history (including diagnoses), history of inpatient and/or current or past outpatient psychiatric treatment, current psychiatric medications and any recent changes, laboratory tests initiated and/or completed, known psychosocial stressors, and current hold status.

**\*\*\*** After a Nurse Only Assessment, the Bedside Provider may request to activate the Avel eCare Provider due to assessment findings.