

Critical Labs & Diagnostics

In the event a lab or diagnostic would result as critical, the facility will follow standard internal process.

- **Critical results** : Critical test results are values that are outside the normal range to a degree that may constitute an immediate health risk to the individual or require immediate action.

Facility	Avel eCare Specialty Clinic
• Receive call from Lab/Diagnostics team. • Onsite staff will manage all critical and urgent lab results following their normal internal processes. • Peer-to-Peer support with eCare's Internal Medicine Provider is available as needed to the Primary Care Provider by calling the Specialty Clinic hub; examples include advice on interpretation of results, follow up recommendations, etc. • Unless otherwise notified, the labs will be addressed at the next follow-up appointment.	• Hub staff is available to take phone call should guidance be needed. • Hub staff will reach out to provider for any additional information, should it be needed.